

250 Strasburg Rd. Kitchener On. N2E 3M6 Tel: 519-585-7555 Fax: 519-744-2899 TTY service: 519-585-7765

www.grt.ca



APPLICATION FORM For residents of Kitchener, Waterloo and Cambridge Overview

Please note that the eligibility criteria are different for residents of the Townships of Woolwich, Wellesley, Wilmot and North Dumfries. Information on service in the Townships is available by calling 519-585-7555 or at www.grt.ca/MobilityPLUS.

- 1) Incomplete or illegible applications will not be processed and will be returned to the applicant (you). Please confirm that every applicable blank has been filled in on all pages.
- 2) If the information provided on the application indicates you potentially meet GRT MobilityPLUS eligibility criteria, you will be contacted in approximately two weeks to arrange an Assessment Session.
 - Please note, the Assessment evaluates your **physical** ability to access conventional transit, as per the eligibility criteria as listed on page 2. GRT can not consider age, income, convenience of stops, cognitive challenges, loss of a driver's license or the availability of others to travel with you on conventional fixed-route service.
- 3) The information from both the application and assessment will be reviewed to decide if you meet the criteria.
- 4) After you have been assessed, you will be notified by mail as to whether or not you are eligible. If you are eligible, your notification will include information about the GRT family of services. Your notice will be sent approximately two weeks after the assessment has been completed.
- 5) Please contact us at 519-585-7555 if you have not been contacted by GRT within one month of submitting your application.

I have read and understand this Application Form Overview.		
Applicant's name (please print)	Applicant's signature	



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APPLICATION FORM GRT Mobility PLUS Eligibility Mandate:

Grand River Transit (GRT), due to its unique availability of low floor buses, encourages the use of conventional transit whenever and wherever possible. Over 80% of our conventional bus fleet is equipped with ramps to ease access. However, GRT recognizes that not all sectors of the population can access these facilities, due to personal physical mobility restrictions.

GRT Mobility*PLUS* service in the urban service area of the Region of Waterloo is intended for persons who:

- a) are physically unable to climb or descend steps used on conventional public transportation facilities, <u>or</u>
- b) are physically unable to walk a distance of 175 metres, or
- c) are registered with the CNIB, or
- d) have a temporary mobility impairment, such as a broken hip.

Eligibility will be assessed using a weighted evaluation system based on the information provided in this application form and gathered in the assessment. GRT can not consider age, income, convenience of stops, cognitive challenges, loss of a driver's license or the availability of others to travel with you on conventional fixed-route service.

To be completed by the applicant or legal guardian: (Please print)

Applicant's name: _______ First Initial Last

Home address: ______ Unit /Apt # Street # Street Name

City Postal Code Long term care facility name (if applicable)

Phone number: ______ Gender: □ Male or □ Female

Date of birth: _____ (month/day/year)



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	Applican	ıt's Name:	 		-
1.	□ can not	t breathe without breathe without breathe without stand without stand without nce is signification.	out supplemer out supplemer out supplemer t the aid of a w t the aid of a c antly limited b		'ou:
2.			ou walk up, w □ 4 to 6	vith a single handrail? □ 7 to 10	
3.			you walk dowr □ 4 to 6	n, with a single handrail? □ 7 to 10	
4.		-	you walk befo	ore having to stop for a rest? □ 7 to 10	
5.		_	e rest, how ma □ 4 to 6	any more blocks can you walk? □ 7 to 10	
ô.	6. Do you require physical assistance when using a GRT <u>conventional</u> <u>transit</u> bus? □ Yes □ No If Yes , please identify what type of assistance is required:				
7.	transit ve □ Yes	ehicle? □ No		ce if using a GRT MobilityPLUS	
8	□Yes	□ No		to transfer to or sit in a four door o	ar?



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	Applicant's name:
9.	Please check all that apply and fill in the blanks as required. I can get to and from a conventional transit bus stop only if I: have an attendant or companion present do not have to walk on icy or snow covered sidewalks need to travel less than an average city block receive travel training for the stops frequently used other
	OR: I would have significant difficulty in getting to and from a conventional bus stop. Please explain why:
10.	Are you recovering from a trauma or surgery? If Yes, how long ago was the trauma or surgery? I less than one month I to 3 months I 4 to 8 months I g to 12 months I more than 1 year
11.	Is your physical mobility expected to improve? □ Yes □ No If Yes , please complete the following three questions.
	a) Identify the approximate time frame in which maximum improvement is expected: □ 1 to 3 months? □ 4 to 8 months? □ 9 to 12 months? □ 13 to 18 months? □ 18 to 24 months
	 b) Is the overall improvement expected to be: minimal (slight improvements) moderate (better than now but not as good as before) significant (almost or definitely back to your previous health)
	c) Please identify any and all areas of physical ability that are anticipated to improve in the above time frame: understand unders



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	Applicant's name:
	Please be aware that if you face any of the challenges as identified in Question 12, it is your and/or your family and/or caregiver's responsibility to provide any supports that are needed to request transportation, travel to, from or on-board the vehicle or access community resources.
2.	Do you require supervision? □ Yes □ No
	If No, please go on to question 13 If Yes, please check all answers that apply in a) and b) below:
	 a) Is the supervision required due to: lack of cognitive ability to recognize the destination confusion memory issues vulnerability behavioural challenges age other
	 b) Can you: be left alone at the accessible door of your home be left alone at the accessible door of your destination travel without a companion or attendant remain unsupervised on-board the vehicle for about 1 hour independently identify the correct bus to board at a bus stop
	GRT MobilityPLUS is an accessible door to accessible door

GRT Mobility*PLUS* is an accessible door to accessible door transportation service. Some physical assistance is provided, such as pushing a person in a wheelchair from the vehicle to the accessible door. Please be aware that the vehicle operator will be absent from the vehicle while escorting other customers to their door. The vehicle operator will use the on-board restraint system to secure persons using a mobility aid.

Only physical barriers to accessing conventional transit are considered when determining eligibility. The above information is requested for operational purposes only, for use if the applicant is determined eligible according to current eligibility criteria, as outlined on page 2.



Applicant's name:

GRT

GRAND RIVER TRANSIT

Mobility PLUS

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13. Please identify any devices that may be used by the applicant while board a GRT MobilityPLUS vehicle. A mobility aid must be secured the Vehicle Operator according to GRT MobilityPLUS standards.		
a) Are you	YES	NO
using portable oxygen		
using a cane		
using crutches		
using a walker		
using a CSA Standard Z604 - 95 approved transportation stroller for children with individualized seating requirements		
legally blind (must attach photocopy of CNIB registration card)		
using a guide or service dog (must attach photocopy of certification)		
using a scooter (must transfer independently to seat on vehicle)		
using a manual wheelchair non-folding (or not easily folded) folding transport chair (4 small wheels) chair that can be folded quickly under direction and put in trunk of vehicle		
using a power wheelchair		
b) Does the combined weight of person and mobility aid exceed 750 pounds (340 kilograms)?		
c) Please indicate make and model of manual and/or power wheelchair		
d) If wheelchair is wider than 31 inches (78 centimeters) from outer side wheel to outer side wheel, please provide width measurement		
14. Please provide a brief summary of any information as pertinent to t application:	:his	



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APPLICATION FORM

Release of Information Consent Form

The personal information requested on this form is collected under the authority of the Municipal Act and will be used to assist in processing your application for GRT Mobility*PLUS* services. Questions about this collection should be directed to the Manager, Marketing and Communications at the address and telephone number listed above.

I/We agree to the use of the information above to enable GRT to assess my application for specialized transit. I/We certify that the information provided is accurate and current. I/We allow GRT to contact any healthcare professional, or family member named within to obtain further information as required to determine eligibility status. Upon successful registration, I/We also allow GRT to contact individuals named within to assist with operational concerns (if they arise).

Signature of Applicant:	
Name of Applicant:	
(please print)	
Date (month/day/year): _	
Signature of Witness:	
Name of Witness: (please print)	
Date (month/day/year):	



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If this form is not being completed by the Applicant, please complete the following release.

The applicant has provided direct informed consent to disclosure of the information herein and allows signer as below to complete the application form on his or her behalf:

<u>Signer must nav</u>	<u>ve autnority to sign</u>	on bena	ait of the A	ppiicant
Signed at City	this	_ day of _.		20
City	day	'	month	year
Signed on behalf of: (print name)				
Signer's Address:	Unit /Apt # Street	#	Street	Name
-	City	 , <u></u>	Postal (Code
Relationship to Appli	cant	(F	amily/Lega	al Guardian)
Telephone # :		Cell #:		
E-mail Address:		Fax#:		
To where should ma □ Signer's address □		s □ Both	1	
Signature :				
Name: (please print)				
Date (month/day/yea	ar):			
Signature of Witness): 			
Name of Witness:(ple	ease print)	· · · · · · · · · · · · · · · · · · ·		
Date (month/day/yea	ır):			



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PLEASE READ CAREFULLY:

complex cor	cant temporarily residin ntinuing care or similar No	g in a short stay, respite, unit or facility?
the top of the	page. Please ensure all rillegible applications wil	ation to the address as shown on information is printed clearly. I not be processed and will be
If Yes , Please comp	lete the following:	
Temporary a	address of applicant:	
Unit /Apt #	Street #	Street Name
City	Postal Code	Long term care facility name
Staff contact	name:	
Phone number	er: Fa	ax number:
•	for example if pick up or	for GRT Mobility <i>PLUS</i> to access drop off door is different than main
Anticipated d	ate of discharge:	(month/day/year)
Upon dischar	ge will applicant be disch	narged to:
Home addres	ss as shown on page 2?	Yes □ No □ Unknown □
Long term ca	re facility?	*Yes □ No □ Unknown □
* If Yes , pleas	se indicate name of facilit	y: